



#### **KWIB Collaborative Metrics Partner Presentations**

Meeting Minutes September 28, 2022 1 p.m. EST

Hybrid options are available and presenters are asked to attend in-person at 500 Mero Street Frankfort, Kentucky 40601. Zoom: https://us02web.zoom.us/j/87134214849?pwd=UUZIMUJ0ZWx6NFR2MkVBMkZhS0xudz09

Passcode: 034480

> Welcome

Debbie Dennison KWIB Deputy Executive Director

> OEAS Presentation

Michelle DeJohn Executive Director Office of Employer & Apprenticeship Srvs (OEAS)

> OVR Presentation

Cora McNabb Executive Director Office of Vocational Rehabilitation (OVR)





### Want the best employees?

### **Employ our services.**

While low unemployment rates are good for Kentucky's overall economy, they also present challenges for employers that struggle to fill open positions with qualified, work-ready Kentuckians.

The Kentucky Career Center is here to help with a wide range of programs and services designed to help you find, train and retain skilled workers. These include Registered Apprenticeships, Work Opportunity Tax Credits (WOTC), Fair Chance Bonding and soft skills training.



### The Kentucky Career Center works for your business.

Whatever the workforce requirements, the Kentucky Career Center can help fill open positions with Kentuckians who have the skills and training needed to help employers grow and thrive.

For more information on our programs and services for employers, go to **kyworks.ky.gov.** 



#### > Kentucky Career Center

kyworks.ky.gov

workforce@ky.gov | 502-564-7456 500 Mero Street Frankfort, KY 40601



A proud partner of the americanjobcenter network



Workforce services that move businesses forward.





Kentucky's Registered Apprenticeship program helps employers develop their workforce by finding qualified candidates for hard-to-fill jobs. As an alternative path to postsecondary education, the program grows talent through work-based training initiatives in which employees can earn as they learn, gaining valuable first-hand experience.

Over 1,500 occupations are recognized for apprenticeship programs, including traditional construction and trade positions and emerging positions such as aerospace engineer, physical therapy aide, office manager and more.



### Kentucky Fair Chance Bonding

Reluctant to take a chance on someone who needs a second chance? The Kentucky Career Center offers a Kentucky Fair Chance Bond at no cost. With this program, your business will be insured against larceny, embezzlement, fraud, or theft resulting from the hiring of employees overcoming barriers. It's a great way to ensure all Kentuckians have a chance at a bright future.

### Work Opportunity Tax Credit

The Work Opportunity Tax Credit (WOTC) program gives employers a tax credit when hiring qualified individuals. This can include veterans, justice-involved, individuals with disabilities, and food stamp recipients.

The Tax Credit program helps employers reduce the cost of business, lower the amount of federal taxes owed and save millions in tax credits — while giving qualified Kentuckians a well-deserved chance to succeed. Employers can receive tax credits ranging from \$1,200 up to \$9,600 per first-year employee.

### Rapid Response

Rapid Response helps employers access resources to meet existing and future talent needs. In the event of layoffs or plant closings, the program offers customized solutions that help minimize disruptions to business, workers and the community.



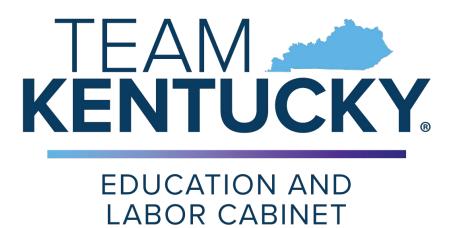
### WIN Career Readiness System

Statistically, 90% of all jobs in Kentucky will require some form of postsecondary education. WIN is free online training resource available to all Kentucky residents and employers. The program is designed to develop the foundational interpersonal skills and work habits required for career and college success. It uses real-world situations to help employees build relevant job skills and is a proven effective way for Kentuckians to stay competitive in the job market.





### **Cabinet Organization Location:**



Kentucky Department of Workforce Development:
Office of Vocational Rehabilitation
Office of Adult Education
Career Development Office
Office of Employer and Apprenticeship Services
Division of Technical Assistance



### **Business Services Partners:**









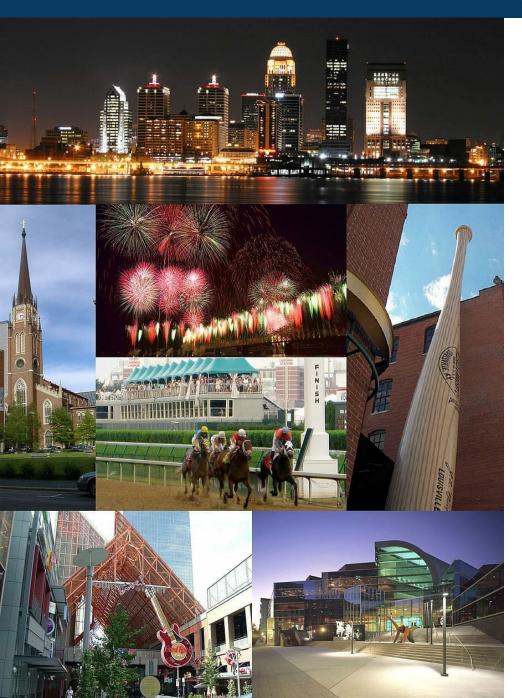












### What we do:

- We connect businesses to the workforce services to spark innovative hiring, developing, and retaining a workforce such as Registered Apprenticeship.
- Self-described as human googles of workforce development.
- Designed to serve customers: job seekers and businesses.
  - ✓ Jobseeker services help the workforce with resume building, interviewing, training opportunities, soft skills development, and connections to career paths.
  - ✓ For business services the Kentucky Career Center (KCC) system serves as a dynamic extension to H.R. departments and assists with recruitment, training, upskilling, retention, and accessing incentives to improve diversity hiring.

















### **Our Business Customers**

- Kentucky has 196,588 Businesses
- Who Employ 2,137,625 people
- Making \$1,342,322,237,010.00
   or you can say over \$1.3T
- Kentucky has 10 Local Workforce Development Areas
- A Population of 4,477,251
- An Unemployment Rate 3.8 %
- There were 47,555 postings
   Jun. 17, 2022 Jul. 16, 2022









## **OEAS Organizational Structure**



### The Office of Employer and Apprenticeship Services Staff

Workforce
Development
Consultant Registered
Apprenticeship
/Lincoln Trail-Grant
Funded

Workforce
Development
Consultant Business
ServicesBluegrass/Lincoln
Trail-Grant Funded

Workforce
Development
Consultant Business
ServicesEKCEP/TENCO-Grant
Funded

Workforce
Development
Consultant Registered
Apprenticeship
ServicesEKCEP/TENCO-Grant
Funded

Ex. Staff AdvisorWorkforce
Development
Consultant Business
ServicesKentuckianaworks/NKY
- Grant Funded

Office Assistant-Grant Funded Administrative Specialist III Grant Funded

Program Coordinator-Grant Funded Resource Management Analyst I-Grant Funded Workforce
Development
Consultant Registered
Apprenticeship -South
Central/Cumberland'sGrant Funded

Workforce
Development
Consultant Registered
Apprenticeship Kentuckianaworks/NKYGrant Funded

Administrative Specialist II Grant Funded

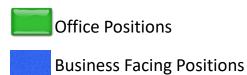
Executive
Director-State
General Funds

Deputy
Executive
Director-State
General Funds

Administrative Specialist II Grant Funded Workforce
Development
Consultant Business
Services-South
Central/Cumberland'sGrant Funded

Workforce
Development
Consultant Registered
Apprenticeship -Green
River/Western KYGrant Funded

Workforce
Development
Consultant Business
Services-Green
River/Western KYGrant Funded

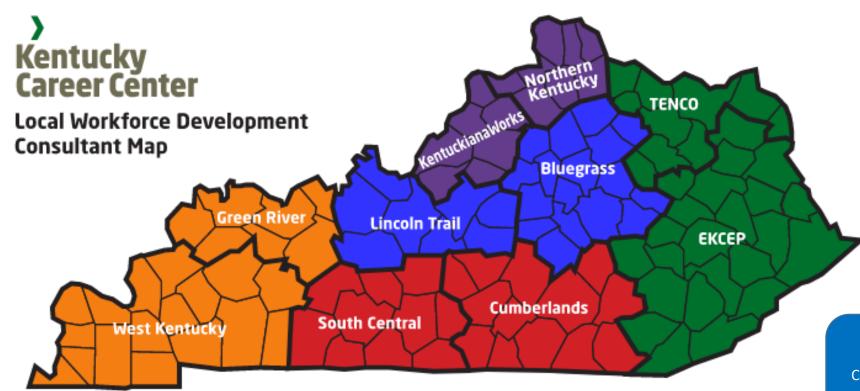


### **Connect with the KCC Business Services**

Ex. Staff AdvisorWorkforce
Development
Consultant Business
ServicesKentuckianaworks/NKY
- Grant Funded

Workforce
Development
Consultant Registered
Apprenticeship Kentuckianaworks/NKYGrant Funded

Workforce
Development
Consultant Registered
Apprenticeship -Green
River/Western KYGrant Funded



Workforce
Development
Consultant Business
Services-Green
River/Western KYGrant Funded

Workforce
Development
Consultant Business
Services-South
Central/Cumberland'sGrant Funded

Workforce
Development
Consultant Registered
Apprenticeship -South
Central/Cumberland'sGrant Funded

Workforce
Development
Consultant Registered
Apprenticeship
/Lincoln Trail-Grant
Funded

Workforce
Development
Consultant Business
ServicesEKCEP/TENCO-Grant
Funded

Workforce
Development
Consultant Registered
Apprenticeship
ServicesEKCEP/TENCO-Grant
Funded

Workforce
Development
Consultant Business
ServicesBluegrass/Lincoln
Trail-Grant Funded







# OEAS Staff Roles & Responsibilities





# Workforce Development Consultant- Business Services

#### **Summary of Responsibilities**

- Business Services Programs Promotion
- Business Services Programs Facilitation
- Business Services Programs Servicing
- Business Services Programs Monitoring
- Local Workforce Development area Technical Assistance
- State Rapid Response Unit per §682.310
- Federal Bonding Liaison
- Cabinet for Economic Development Workforce Liaison

Funding Source: WIOA Rapid Response

### **Business Services Available for Employers**

Recruitment, Screening, and Customized Testing	Hiring Events & Outreach	Talent Acquisition Assistance-Labor Exchange System	Applicant Pre- Assessments & Credentialing	Labor Market Information
Strategic Recruitment	Strategic Sourcing & Recruitment in Designated area	Rapid Response/Displaced Workers	Untapped Labor Pools	Employee Training/Close the Skills Gap Training
Talent Pipeline Management	Assessments, Credentials & Job Keeping Skills	KY Adult Education	Workforce Solutions Training	Employee in house Training
Travel expenses related to training	Health and Safety training through KYSafe	Financial Incentives	Kentucky Business Investment Program	Bluegrass State Skills Corporation (BSSC)

### **Business Services Available for Employers (Continued)**

On-the-Job Training Incumbent Worker Work Opportunity **KCTCS-TRAINS Federal Bonding** Tax Credit (WOTC) (OJT) Training Kentucky NCRC (National Kentucky Essential Registered **Unemployment Tax** Skills Development **Career Readiness** Skills Apprenticeship Credit (KUTC) Certificate)® TRACK: Tech Ready Work Ready Work Ready Apprentices for Kentucky FAME Reentry Programs Communities Scholarship Program Careers in Kentucky

**Transitional Jobs** 

Opioid Response
Program for Business
& the Employer
Resource Networks®



### Workforce Development Consultant- Registered Apprenticeship Services

### **Summary of Responsibilities**

- Registered Apprenticeship Program Promotion
- Registered Apprenticeship Facilitation
- Registered Apprenticeship Servicing
- Registered Apprenticeship Monitoring
- Local Workforce Development area technical Assistance

**Funding Source: Wagner Peyser** 



### **Resource Management Analyst**

Summary of training resources for closing the "Skills Gap":

WIN Career Readiness System:

Digital Literacy Thinking
Critically and
Solving
Problems

Promoting
Teamwork
and
Collaboration

Conveying Professionalism

Communicating Effectively

Geometry

Reading

Algebra

**English** 

The ACT National Career Readiness Certificate (NCRC) is a portable, evidence-based credential that certifies the essential skills for workplace success. A National Career Readiness Certificate is earned by completing the three WorkKeys Assessments

**Applied Math** 

**Workplace** Documents

**Graphic Literacy** 

**Funding Source: Wagner Peyser** 



### Hiring Incentives for Diversifying New Labor Pools Work Opportunity Tax Credit (WOTC)

The Work Opportunity Tax Credit (WOTC) is a federal tax credit available to employers who invest in Kentucky job seekers who have consistently faced barriers to employment. Employers may meet their business needs and claim a tax credit if they hire an individual who is in a WOTC eligible target group. Employers must apply for and receive a certification verifying the new hire is a member of a targeted group before they can claim the tax credit. After the required certification is secured, taxable employers claim the WOTC as a general business credit against their income taxes, and taxexempt employers claim the WOTC against their payroll taxes.

### **Kentucky Unemployment Tax Credit**

 \$100 State tax credit, if you hire a Kentucky resident that has been unemployed for 60 days

**Funding Source: WOTC Grant and Wagner Peyser** 



- Fidelity bonds are issued in increments of \$5,000 up to \$25,000 total and are free-of-charge to both employer and employee
- Coverage is for the first six months of a selected individual's employment; opportunity to extend another 6 months is available
- No special application form for a job seeker to complete, No bond approval process, No follow-up or required termination actions, No deductible in bond insurance amount if employee dishonesty occurs and the minimum age requirement is 16
- Bonds over \$5,000 are possible after review
- Bonds can be applied to:
  - any job in any state,
  - any full-time, part-time or temporary employee paid wages with federal taxes automatically deducted from pay.

**Funding Source: Fidelity Bonding Grant** 







## Funding and Results





The Work Opportunity Tax Credit (WOTC)

The Federal Bonding Program

Wagner-Peyser Act of 1933, as amended

WIOA Dislocated Worker Program/Rapid Response

**Apprenticeship State Expansion Grant** 

**2019 State Apprenticeship Expansion Grant** 

Sum of Posting Amount				Fiscal	Year	
Object Type Name	Fund	Program Code2	2019	2020	2021	Grand Total
Grants, Loans, Benefits Issued	Federal	WP 10%		(2,390.41)		(2,390.41)
		Apprenticeship			50,570.00	50,570.00
		WIOA RR	467,737.11	412,268.68	686,706.85	1,566,712.64
	Federal Total		467,737.11	409,878.27	737,276.85	1,614,892.23
Grants, Loans, Benefits Issued Total			467,737.11	409,878.27	737,276.85	1,614,892.23
Operating Expenses	General		140,309.74	133,095.50	176,790.23	450,195.47
	Federal	WOTC	29,526.87	38,054.95	39,879.30	107,461.12
		WP 10%	324,504.53	279,949.97	45,239.83	649,694.33
		Apprenticeship	54,922.09	36,545.92	(2,669.20)	88,798.81
		WIOA RR	313,722.10	531,851.09	332,879.89	1,178,453.08
	Federal Total		722,675.59	886,401.93	415,329.82	2,024,407.34
Operating Expenses Total			862,985.33	1,019,497.43	592,120.05	2,474,602.81
Personnel Costs	General		408,511.44	306,097.63	404,309.77	1,118,918.84
	Federal	WOTC	435,635.25	372,623.80	467,573.85	1,275,832.90
		WP 10%	186,221.01	109,454.29	3,711.12	299,386.42
		Fidelity Bonding		85,000.00		85,000.00
		Apprenticeship	246,197.01	806,308.95	193,208.27	1,245,714.23
		WIOA RR	(697,980.54)	763,573.40	1,105,702.22	1,171,295.08
	Federal Total		170,072.73	2,136,960.44	1,770,195.46	4,077,228.63
Personnel Costs Total			578,584.17	2,443,058.07	2,174,505.23	5,196,147.47
Grand Total			1,909,306.61	3,872,433.77	3,503,902.13	9,285,642.51

### Effectiveness in Serving Employers Annual Reporting

Certified in WIPS: 9/28/2020 8:26 AM ED

PROGRAM YEAR: 2019

#### WIOA - EFFECTIVENESS IN SERVING EMPLOYERS

STATE: Kentudy	PROGRAM YEAR: 201	0 0-44		WIOA - EFFECTI
PERIOD COVERED	PROGRAM YEAR: 2018 Certified in WIPS: 9/24/2019			STATE: Kentucky
rom ( mm/dd/yyyy ) : 7/1/2018 To ( mm/dd/yyyy ) : 6/30/2019				PERIOD COVERED
REPORTING AGENCY:	From ( mm/dd/yyyy			
				REPORTING AGEN
EFFECTIVENESS IN SERVING EM	PLOYERS			Department of W
EmployerSe		Establis hm	ent Count	EFFECTIVENESS
Employer information and Support Se	rvices	26,0	532	Employer Informati
Workforce Recruitment Assistance		9,5	31	Workforce Recruitr
Engaged in Strategic Planning/Econ or	nir Davaloomant			
Engaged in Strategic Planning Econor	nic Development	4,5	82	Engaged in Strategi
Accessing Untapped Labor Pools		1,1	65	Accessing Untappe
Training Services			_	
		71	2	Training Services
Incumbent Worker Training Services	5	51		
Rapid Response/Business Downsizing	13	130		
Planning Layoff Response				Rapid Response/Bu
Planning Layott Kesponse		10	В	Planning Layoff Res
Pilot Appro	aches	Numerator	Rate	
		Denominator		
Retention with Same Employer in the	2nd and 4th Quarters After			
Exit Rate				Retention with Sam
Employer Penetration Rate		42,758	36.4%	Exit Rate
		117,388	30.470	Employer Penetrati
Repeat Business Customers Rate		341,321	82.2%	
State Established Measure		415,060	92.270	Repeat Business Cu
state established Measure				
DEDORT CERTIFICATION				State Established N
REPORT CERTIFICATION Report Comments:				
neport comments:				REPORT CERTI Report Comments:
Name of Certifying Official/Title:	Telephone Number:	Email Address:		
Rachel R. Adams-Staff Assistant	(502) 782-3439	rachel.adams@ky.gov		Name of Certifying
				Rachel R. Adams-Div

#### WIOA - EFFECTIVENESS IN SERVING EMPLOYERS

STATE: Kentucky	PROGRAM YEAR: 2019	Certified in WIPS: 9/	28/2020 8:26 AM ED
PERIOD COVERED			
From ( mm/dd/yyyy ): 7/1/2019 8:00 A	M EDT To (mm/dd/yyyy):	6/30/2020 8:00 AM EDT	
REPORTING AGENCY:			
Department of Workforce Invest	ment		
EFFECTIVENESS IN SERVING EN			
Employer So	ervices	Establishn	ent Count
Employer Information and Support S	ervices	21,	608
Workforce Recruitment Assistance		24,	722
Engaged in Strategic Planning/Econo	mic Development	3,2	243
Accessing Untapped Labor Pools		2,2	202
Training Services		4	75
Incumbent Worker Training Services	12		
Rapid Response/Business Downsizing	6.	670	
Planning Layoff Response		2	31
Pilot Appro	aches	Numerator	Rate
		Denominator	
Retention with Same Employer in the Exit Rate	e 2nd and 4th Quarters After		
Employer Penetration Rate		44,272	27.24
		118,888	37.2%
Repeat Business Customers Rate		195,327	60.00/
		325,545	60.0%
State Established Measure			
DEBORT OFFICIATION			
REPORT CERTIFICATION			
Report Comments:			
neport commence.			
Name of Certifying Official/Title:	Telephone Number:	Email Address:	

#### WIOA - EFFECTIVENESS IN SERVING EMPLOYERS REPORT TEMPLATE

STATE: Kentucky		PROGRAM YEAR 2020	
PERIOD COVERED From ( mm/dd/yyyy ) :	July 1.2020	To (mm/dd/ww): June 30,2021	
REPORTING AGENCY:	ouly 1,2020	The family of th	_
K	entucky Office of 8	Employer &Apprenticeship Services	

EFFECTIVENESS IN SERVING EMPLOYERS				
Employer Services	Establishment Count			
Employer Information and Support Services		53,499		
Workforce Recruitment Assistance		95,685		
Engaged in Strategic Planning/Economic Development		2,447		
Accessing Untapped Labor Pools		1408		
Worked Based Training Services		1462		
Incumbent Worker Training Services		22		
Rapid Response/Business Downsizing Assistance		739		
Planning Layoff Response		100		
->	Numerator			
Pilot Approaches	Denominator	Rate		
Retention with Same Employer in the 2nd and 4th Quarters After Exit Rate				
Employer Penetration Rate	59,698 130,775	45%		
Repeat Business Customers Rate	225,708 340,270	66%		
State Established Measure #1				

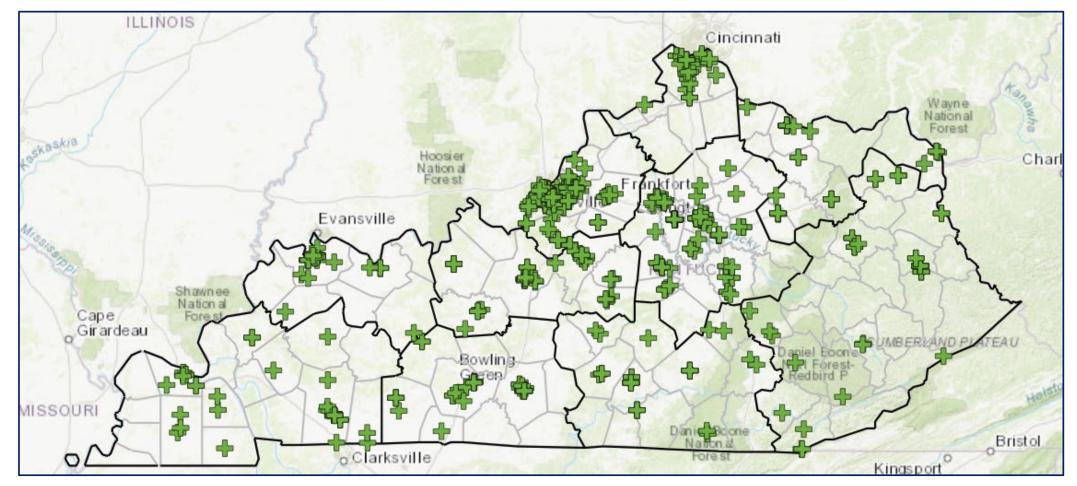
REPORT CERTIFICATION/ADDITIONAL COMMENTS					
Report Comments/Narrative:					
Name of Certifying Official/Title: Telephone Number: Email Address:					
502-782-3252	Michelle.Delohn@ky.gov				
	Telephone Number:				

### Kentucky Registered Apprenticeship Statistical Snapshot

Program Utilization as of September 9, 2022	
Registered Apprenticeship Occupational Programs	599
Registered Apprenticeship Sponsors	336
Unique Registered Apprenticeship Occupations	213
Registered Apprenticeship Apprentices	4332
Minorities	25%
Women	18%
Veterans	5%
Registered Apprenticeship Completions (CY 202 10/1/2021 - 9/30/2022 )	623



### **KY Registered Apprenticeship Programs**







### Registered Apprenticeship Certificate and National Occupation Credential



### Kentucky Registered Apprenticeship Program A State Apprenticeship Agency and in concurrence with the United States Department of Labor Employment and Training Administration Name as a journeyworker who has mastered skills, competencies and abilities in the occupation of Occupation Under the sponsorship of Sponsor in accordance with the Code of Federal Regulations 29CFR29 and Kentucky Revised Statutes Chapter 343. This credential certifies occupational proficiency and portability throughout the United States of America. Date Date Completed JAC Chairman or Program Sponsor





### **Employment Outcomes in KY One Year Out for Apprenticeship Program Completers**

		1 Year After Completion			
FFY of Completion	Completers	Employed	Mean Wage	Median Wage	
2007	192	160	\$52,909	\$53,541	
2008	291	246	\$45,353	\$47,446	
2009	309	258	\$47,704	\$49,753	
2010	271	228	\$49,771	\$51,408	
2011	301	266	\$53,256	\$56,245	
2012	381	339	\$53,495	\$53,306	
2013	317	290	\$57,424	\$59,678	
2014	233	201	\$52,870	\$56,547	
2015	244	215	\$65,476	\$68,239	
2016	396	361	\$57,516	\$58,378	
2017	384	331	\$59,994	\$62,684	
2018	572	496	\$59,824	\$61,644	
2019	616	535	\$56,187	\$54,407	
2020	661	n/a	n/a	n/a	
2021	602	n/a	n/a	n/a	



Source: KYSTATS





### **Financial Incentive Program Totals**

	2018-2019	2019-2020	2020-2021
WOTC Tax Credit Certifications	50,446	32,100	50,970
KUTC Certifications	855	712	847
Federal Bonds Issued	35	25	45

# EMAIL CONTACTS FOR SERVICES

Workforce@ky.gov

Apprenticeship@ky.gov

WOTC@ky.gov

KYWIN@ky.gov





## AN OVERVIEW OF KENTUCKY VOCATIONAL REHABILITATION

PRESENTED BY:

Cora McNabb Executive Director

September 28, 2022



### Mission, Vision and Values



### **OVR Mission**

To empower Kentuckians with disabilities to maximize independence and economic security through competitive, integrated employment.





### What is Vocational Rehabilitation?

- The Vocational Rehabilitation (VR) program helps people with disabilities prepare for, enter, engage in or advance in competitive employment.
- The program also helps businesses and employers recruit, retain and accommodate employees with disabilities.
- Our customers are adults with disabilities, youth and students with disabilities and businesses/employers.



### Vocational Rehabilitation in Kentucky

- 18. 1% percentage of people with disabilities in Kentucky.
- 32.3% employment rate for individuals with disabilities.
- 74.7% employment rate for people without disabilities.





### Funding

- Federal Oversight Agency: Department of Education-Rehabilitation
   Services Administration
- Funding: CFDA Number 84.126A Formula Grant based on the statutory formula that takes into account population and per capita income administered under the approved VR services portion of the State Plan.
- VR implementing regulations require the state incur a portion of expenditures of non-Federal funds to meet its cost sharing requirements (34 C.F.R. § 361.60).
- The Federal share for expenditures 78.7 percent.
- The state's share is 21.3 percent of the total program cost



### Vocational Rehabilitation Funding

- For every 22 cents funded by the Commonwealth, 78 cents in federal funds are received.
- For example 2022:
  - \$17,464,406.22 General
  - \$63,404,314 Federal





# Adult 18-19

	OVR Cases Served	OVR Expenditures	OVR Training Expenditures	OVR Successful Closures	OVR Successful Closures Expenditures	OVR Successful Closures Training Expenditures
Bluegrass	4393	3,110,216.64	357,325.97	1307	815,585.51	13,319.00
Cumberlands	1361	983,356.35	91,823.67	495	239,509.86	3,772.00
EKCEP	1774	1,438,754.00	462,437.31	620	216,374.13	2,569.99
Green River	443	501,674.31	46,407.35	202	107,378.28	0.00
Kentuckiana Works	2542	2,496,425.39	295,863.81	658	775,183.74	2,981.10
Lincoln Trail	813	855,509.11	68,323.68	250	326,648.15	0.00
Northern KY	1260	1,181,025.07	106,239.55	348	296,977.60	3,220.00
South Central	950	748,153.13	131,632.54	310	206,171.31	4,329.65
Tenco	1319	1,196,679.96	209,318.18	343	189,277.69	0.00
West Kentucky	1104	848,638.71	89,616.13	271	277,185.87	100.00
TOTALS	15959	13,360,432.68	1,858,988.19	4804	3,450,292.13	30,291.74



#### Youth 18-19

	OVR Cases Served	OVR Expenditures	OVR Training Expenditures	OVR Successful Closures	OVR Successful Closures Expenditures	OVR Successful Closures Training Expenditures
Bluegrass	3401	3,243,608.14	529,046.95	253	\$198,181.88	\$41,860.85
Cumberlands	1328	835,574.34	127,395.02	48	\$59,598.87	\$4,581.20
EKCEP	3153	2,684,785.85	861,033.07	213	\$23,027.92	\$0.00
Green River	821	893,067.63	92,705.42	110	\$75,046.29	\$3,000.00
Kentuckiana Works	2078	2,046,645.22	357,367.23	338	\$378,465.08	\$30,990.00
Lincoln Trail	780	745,182.14	48,578.10	87	\$101,287.36	\$3,400.00
Northern KY	1048	1,010,841.14	117,508.39	120	\$94,874.24	\$9,310.00
South Central	1291	1,206,611.59	191,203.66	178	\$89,003.72	\$9,600.00
Tenco	1469	920,865.16	423,089.52	103	\$50,975.00	\$200.00
West Kentucky	1181	1,033,784.80	68,955.26	97	\$158,343.42	\$6,800.00
TOTALS	16550	14,620,966.02	2,816,882.62	1547	\$1,228,803.78	\$109,742.05



## Adult 19 -20

	OVR Cases Served	OVR Expenditures	OVR Training Expenditures	OVR Successful Closures	OVR Successful Closures Expenditures	OVR Successful Closures Training Expenditures
Bluegrass	3761	2,738,616.47	395,201.66	1173	1,409,923.57	248,723.31
Cumberlands	1106	835,264.48	100,245.78	403	432,003.60	40,864.35
EKCEP	2179	1,688,645.26	722,376.22	836	765,848.02	464,143.06
Green River	454	635,590.27	52,086.58	225	454,855.62	24,159.10
Kentuckiana Works	2309	1,923,744.34	246,810.34	556	998,695.99	96,744.41
Lincoln Trail	829	926,937.28	90,210.40	216	630,745.96	47,191.74
Northern KY	1406	972,313.19	84,418.68	300	466,574.02	43,811.06
South Central	858	734,252.98	142,885.26	305	327,261.41	80,676.47
Tenco	1322	1,015,459.31	276,280.71	352	460,541.45	155,308.78
West Kentucky	984	933,940.17	90,700.65	256	472,374.37	55,302.65
1	15208	12,404,763.74	2,201,216.28	4622	6,418,824.01	1,256,924.93



#### Youth 19-20

	OVR Cases Served	OVR Expenditures	OVR Training Expenditures	OVR Successful Closures	OVR Successful Closures Expenditures	OVR Successful Closures Training Expenditures
Bluegrass	4152	2,347,797.30	636,258.80	185	\$465,708.66	\$97,073.06
Cumberlands	1687	823,049.60	156,489.16	28	\$92,889.69	\$15,206.41
EKCEP	3985	1,864,878.14	1,101,547.11	198	\$334,382.05	\$251,861.00
Green River	1070	862,266.14	116,237.89	86	\$230,403.06	\$39,662.91
Kentuckiana Works	2374	1,691,129.99	372,192.61	267	\$789,207.36	\$73,435.33
Lincoln Trail	981	723,935.60	74,451.99	49	\$126,874.49	\$15,237.92
Northern KY	1348	939,094.87	119,412.32	92	\$232,828.73	\$15,642.69
South Central	1528	1,195,270.32	305,104.53	117	\$209,306.31	\$42,415.01
Tenco	1685	1,021,947.44	568,875.33	63	\$108,948.60	\$48,009.39
West Kentucky	1372	807,368.58	118,234.79	61	\$157,030.06	\$20,463.31
	20182	12,276,737.96	3,568,804.53	1146	\$2,747,579.00	\$619,007.03
						Kentucky Career Cen Vocational Rehab

## Adult 20-21

	OVR Cases Served	OVR Expenditures	OVR Training Expenditures	OVR Successful Closures	OVR Successful Closures Expenditures	OVR Successful Closures Training Expenditures
Bluegrass	3209	3,054,253.50	382,235.88	1049	2,672,017.62	325,719.87
Cumberlands	800	709,182.32	110,767.97	299	598,414.35	96,337.37
EKCEP	1750	1,481,600.65	648,809.83	487	832,790.82	534,924.04
Green River	271	500,081.92	86,776.77	139	413,305.15	58,050.18
Kentuckiana Works	1757	1,659,873.40	208,716.83	435	1,451,156.57	169,779.14
Lincoln Trail	568	689,422.47	43,225.51	155	646,196.96	36,093.51
Northern KY	975	918,786.90	93,288.71	273	825,498.19	70,345.44
South Central	668	672,683.41	126,636.53	237	546,046.88	109,504.67
Tenco	1233	750,512.00	235,999.12	296	514,512.88	217,772.52
West Kentucky	609	600,765.35	116,055.34	175	484,710.01	104,742.10
TOTALS	11840	11,037,161.93	2,052,512.49	3545	8,984,649.44	1,723,268.84



#### Youth 20-21

					OVIVOUCCESSIUI	OVR Successful
			OVR Training	OVR Successful	Closures	Closures Training
	OVR Cases Served	OVR Expenditures	Expenditures	Closures	Expenditures	Expenditures
Bluegrass	3741	1,741,061.89	737,095.58	116	\$370,129.45	\$48,898.96
Cumberlands	1521	475,636.45	193,631.18	14	\$64,084.13	\$15,838.12
EKCEP	3593	1,911,053.20	1,265,962.94	89	\$175,773.78	\$135,868.76
Green River	1022	518,855.12	202,442.46	51	\$166,474.44	\$48,340.52
Kentuckiana Works	1936	1,321,263.90	450,093.38	178	\$576,850.29	\$50,867.17
Lincoln Trail	834	665,739.65	65,746.80	38	\$122,624.49	\$12,435.05
Northern KY	1212	586,405.01	145,454.60	54	\$153,589.28	\$8,679.60
South Central	1644	1,588,350.65	401,622.62	78	\$204,884.00	\$40,402.44
Tenco	1517	1,043,786.85	762,956.32	53	\$64,860.08	\$18,252.04
West Kentucky	1260	611,825.36	192,407.52	24	\$91,161.61	\$12,283.65
TOTALS	18280	10,463,978.08	4,417,413.40	695	\$1,990,431.55	\$391,866.31



# 4th Quarter of FY 21 Top Ten

Standard Occupational Classification	Individuals	Median Hours	Median Wage
Registered Nurses	23	40	\$33.00
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	22	40	\$11.97
Customer Service Representatives	22	40	\$13.43
Stockers and Order Fillers	21	30	\$12.00
Retail Salespersons	21	25	\$12.00
Heavy and Tractor-Trailer Truck Drivers	19	40	\$21.00
Maintenance and Repair Workers, General	13	40	\$20.00
Office Clerks, General	12	33	\$13.50
Secretaries and Administrative Assistants, Except Legal, Medical, and Execut	11	40	\$13.00
Light Truck Drivers	11	40	\$15.00

#### **Authorized Services for FY22**

- Assessment \$2,664,575
- Diagnosis and Treatment \$9,971,281
- Tuition, Vocational & Occupational Training –
   \$6,304,106
- Job Readiness, Training and Supports –
   \$5,810,345
- Assistive Technology \$6,377,104



# 2022 Program Metrics by Program Quarters

- Numbers Served 40,066
- Exited in Successful Employment 3,092
- Average Wage \$19.47
- Average hours worked 34



### **Agency Statistics**

- OVR has around 373 fulltime 18A merit employees and 63 additional contractual staff providing services statewide.
- 40 Offices Statewide



### **Agency Structure**

- There are four Divisions
  - Division of Field Services
  - Division of Business Enterprises
  - Division of Blind Services
  - Division of Carl D. Perkins Vocational Training Center



## Consumer Demographics

- Gender
  - Male 49%
  - Females 50.8%
- Race
  - White 88%
  - Black 10%
  - All Other 2%





#### Consumer Disability Type

- •Sensory 20.28%
- Physical 19.42%
- ●Cognitive 24.26%
- Psychological/Mental32.31%





#### What is Vocational Rehabilitation?

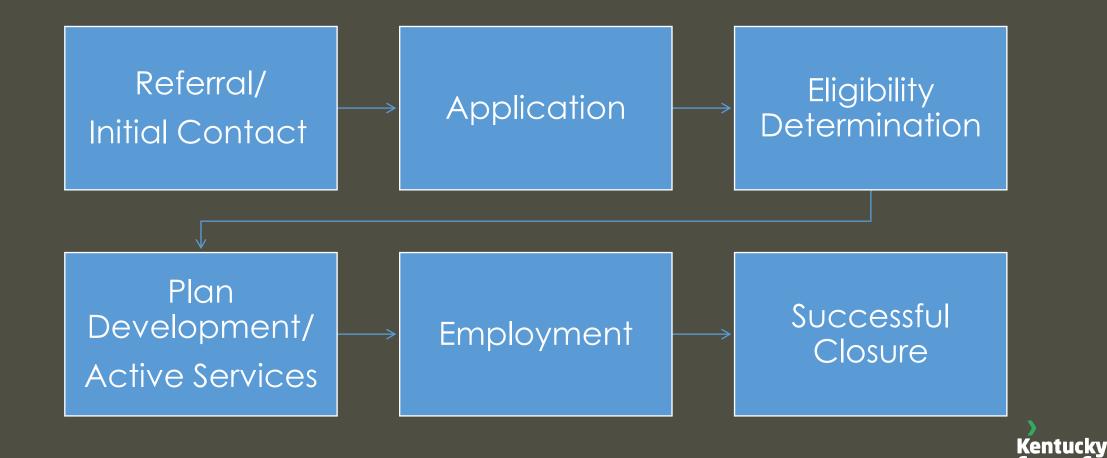
- The Vocational Rehabilitation (VR) program helps people with disabilities prepare for, enter, engage in or advance in competitive employment.
- The program also helps businesses and employers recruit, retain and accommodate employees with disabilities.
- Our customers are adults with disabilities, youth and students with disabilities and businesses/employers.



#### **VR Basics**

- VR is an eligibility program not an entitlement program.
- Income is not a factor in eligibility but may be considered as part of the cost of certain services.
- Once a person has completed the application for services VR has 60 days to determine eligibility.
- We are not an emergency services provider.
- Our services are not intended to be long-term, but if supports are needed long-term the agency will work to identify alternatives and provide referrals for potential resources.

#### VR Process At-A-Glance



#### Referral and Application

- Referral When an individual or service provider contacts VR with a desire to apply for services.
- Application The initial meeting between a counselor and individual. A VR professional will conduct an interview and complete application forms.



#### Eligibility Criteria for VR Services

- The individual must have a disability (physical, mental or sensory).
- The disability has to result in a significant barrier to employment.
- The individual must require VR services to prepare for, enter, engage in, or advance in competitive employment.
- The individual must be presumed eligible to achieve an employment outcome.



#### Eligibility – How is it determined?

- A qualified vocational rehabilitation counselor will work with you to guide and counsel you through the VR process. The counselor will:
  - Collect existing information
  - Acquire new information as needed
  - Evaluate the results
  - Determine Eligibility and if eligible will work together with the individual to write an Individualized Plan for Employment (IPE)

# Four Order of Selection Categories for Kentucky

- Category 1 Eligible individuals with the most significant disabilities that have limitations in three (3) or more major areas of functional limitations.
- Category 2 Eligible individuals with significant disabilities that have limitations in two (2) major areas of functional limitations.
- Category 3 Eligible individuals with significant disabilities that have limitations
  in one (1) major area of functional limitations.
- Category 4 Non-significant disability.



### Individualized Plan for Employment

- Once eligibility has been determined a plan is developed.
- An IPE is an "Individualized Plan for Employment" that results from a combination of rehabilitation and vocational services. Each service, whether purchased, provided or arranged must be tied to the agreed upon vocational goal established in the plan



#### Services Available

- Vocational Guidance and counseling (the foundation of our services)
- Job Placement Assistance and Job Readiness Training
- College or Vocational Training
- Supported Employment Services

- Skills Training or On the Job Training
- Job Coaching or Tutoring
- Transportation
- Interpreter/TranslatorServices
- Assistive Rehabilitation Technology
- Referral Services



#### Cost of VR Services to the Consumer

- There is no cost to apply for VR services and to find out if you are eligible for the program.
- Depending on financial resources you may be asked to help contribute to the cost of certain services
- For a consumer under 18 still claimed on parents' income will require information from the parents.



# The Goal: Competitive Integrated Employment Outcome or CIEO's

- What everyone wants!
- Success for the individual!
- Success for the program!





# Carl D. Perkins Vocational Training Center (CDPVTC)

A Division of the Kentucky Office of Vocational Rehabilitation Located in Thelma, Kentucky



#### **CDPVTC Services**

The Perkins Center serves individuals with many types of disabilities that include, but are not limited to, learning disabilities, Autism Spectrum Disorders, traumatic brain injury, intellectual disability, deaf/hard of hearing, and physical disabilities.



## CDPVTC Programs

The Center currently operates several programs and services that enable consumers to achieve their vocational goals. Our brochure can be found at this <a href="https://kcc.ky.gov/Vocational-Rehabilitation/cdpvtc/Documents/brochure.pdf">https://kcc.ky.gov/Vocational-Rehabilitation/cdpvtc/Documents/brochure.pdf</a> and will give an excellent overview of our many programs and services.



#### Transition Services for Students

- The goal of transition services is to identify and begin working with students before they graduate so there isn't a delay in supports when they exit school
- Schools assist with referring students and sharing information about VR
- VR can take applications on students in high school age 14 21
- Counselors are assigned to high schools and work closely with the special education department and 504 teams
- Counselors can take applications and conduct meetings on site at school
- Counselors participate in Admissions and Release Committee (ARC) meetings
- Link to additional information on <a href="https://kcc.ky.gov/Vocational-">https://kcc.ky.gov/Vocational-</a>
   Rehabilitation/programservices/Pages/Transition-Services-for-Students.aspx



#### Pre-Employment Transition Services

- The Workforce Innovation and Opportunity Act (WIOA) amends the Rehabilitation Act of 1973 and now requires vocational rehabilitation (VR) agencies to set aside at least 15% of their federal funds to provide "preemployment transition services" to "Students with Disabilities who are eligible or potentially eligible for VR services."
- Potentially Eligible: All students with disabilities, including those who have not applied or been determined eligible for VR services.
- Student (with a disability): Is in an Educational Program, is 14-22 years of age and
  is eligible for and receiving special education or related services under IDEA or is
  an individual with a disability for purposes of section 504 of IDEA.
- For additional information visit our introductory video on <a href="https://www.youtube.com/watch?v=GenLneKRVms">https://www.youtube.com/watch?v=GenLneKRVms</a>



## Charles McDowell Center

At the Charles W. McDowell Rehabilitation Center, staff is committed to assisting individuals who are blind and visually impaired achieve their educational, vocational and independent living goals. Training opportunities at the center are designed to promote independence.



# Kentucky Business Enterprises

Kentucky Business Enterprises (KBE) is one of the nation's leading vending and food service programs operated by people who are visually impaired or blind. The program trains and places individuals as self-employed operators of snack bars, dining facilities and automated vending facilities in public and private buildings across the state.



# Additional Information Resources



# Kentucky Office of Vocational Rehabilitation

Central Office

500 Mero Street, 4<sup>th</sup> Floor

Frankfort, KY 40601

502-564-4440

<u>https://kcc.ky.gov/Vocational-</u>
Rehabilitation/Pages/aboutus.aspx



#### Resource for Additional Information

- An overview of VR from the <u>https://www.youtube.com/watch?v=6FbcJnlK9r</u>
   <u>U Rehabilitation Services Administration</u>
- Kentucky Disability Employment Videos <u>https://www.youtube.com/user/KentuckyOVR</u>

