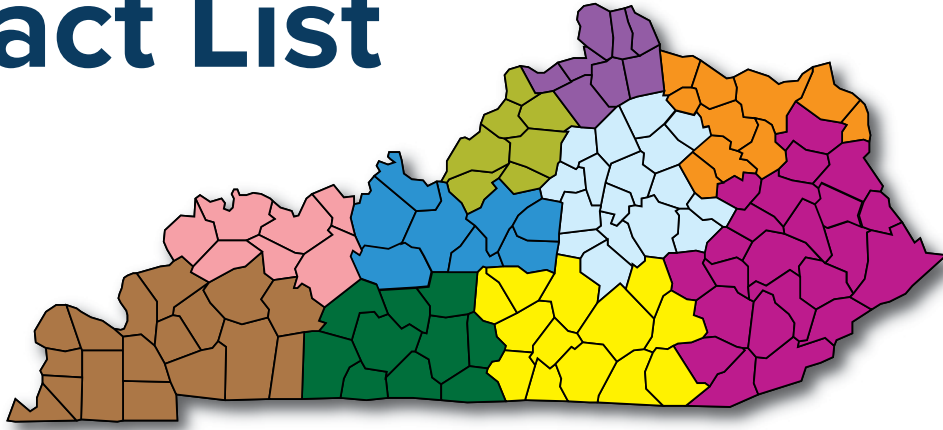


# Complaint System Representatives (CSR)

# Contact List



| Local Workforce Development Area (LWDA) | Counties                                                                                                                                                                            | Career Center Offices                                                                             | LWDA Complaint Services Representative (CSR)                                                                                                                                    | Wagner Peyser Complaint Services Representatives (CSR)                                                                                                                                                                                             |
|-----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Bluegrass                               | Anderson, Bourbon, Boyle, Clark, Estill, Fayette, Franklin, Garrard, Harrison, Jessamine, Lincoln, Madison, Mercer, Nicholas, Powell, Scott, Woodford                               | Lexington                                                                                         | Rachel Adams<br>859-475-4440<br><a href="mailto:radams@bgadd.org">radams@bgadd.org</a>                                                                                          | Steve Conlee<br>502-764-2338<br><a href="mailto:steven.conlee@ky.gov">steven.conlee@ky.gov</a>                                                                                                                                                     |
| Cumberlands                             | Adair, Casey, Clinton, Cumberland, Green, Laurel, McCreary, Pulaski, Rockcastle, Russell, Taylor, Wayne, Whitley                                                                    | Somerset                                                                                          | Karen Miller<br>502-764-1953<br><a href="mailto:karenm@lcadd.org">karenm@lcadd.org</a>                                                                                          | Jessica Gleason<br>502-764-1939<br><a href="mailto:jessica.gleason@ky.gov">jessica.gleason@ky.gov</a>                                                                                                                                              |
| EKCEP                                   | Bell, Breathitt, Carter, Clay, Elliott, Floyd, Harlan, Jackson, Johnson, Knott, Knox, Lawrence, Lee, Leslie, Letcher, Magoffin, Martin, Menifee, Morgan, Owsley, Perry, Pike, Wolfe | Hazard and Prestonsburg                                                                           | Sharon Poff<br>606-854-1782<br><a href="mailto:spoff@ekcep.org">spoff@ekcep.org</a>                                                                                             | <b>Hazard</b><br>Melissa Miller<br>606 436-3161 Ext 2501<br><a href="mailto:melissaj.miller@ky.gov">melissaj.miller@ky.gov</a><br><b>Prestonsburg</b><br>Trina Allen<br>606-889-1772<br><a href="mailto:trina.allen@ky.gov">trina.allen@ky.gov</a> |
| Green River                             | Daviess, Hancock, Henderson, McLean, Ohio, Union, Webster                                                                                                                           | Owensboro                                                                                         | Michelle Drake<br>270 852-1312<br><a href="mailto:michelle.drake@ky.gov">michelle.drake@ky.gov</a>                                                                              | Paula Snyder<br>502-764-1683<br><a href="mailto:paula.snyder@ky.gov">paula.snyder@ky.gov</a>                                                                                                                                                       |
| Kentuckianaworks                        | Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, Trimble                                                                                                                         | Louisville                                                                                        | Latricia Swope<br>502-208-6057<br><a href="mailto:Latricia.swope@kentuckianaworks.org">Latricia.swope@kentuckianaworks.org</a>                                                  | Jason Hutchinson<br>502-330-0834<br><a href="mailto:rjason.hutchinson@ky.gov">rjason.hutchinson@ky.gov</a>                                                                                                                                         |
| Lincoln Trail                           | Breckinridge, Grayson, Hardin, LaRue, Marion, Meade, Nelson, Washington                                                                                                             | Elizabethtown                                                                                     | Anthony Hellmueller<br>270-769-2393<br><a href="mailto:anthony@ltadd.org">anthony@ltadd.org</a>                                                                                 | Jennifer Carman<br>502-764-1816<br><a href="mailto:jennifer.carman@ky.gov">jennifer.carman@ky.gov</a>                                                                                                                                              |
| Northern Kentucky                       | Boone, Campbell, Carroll, Gallatin, Grant, Kenton, Owen, Pendleton                                                                                                                  | Covington                                                                                         | Correy Eimer<br>859-488-1854<br><a href="mailto:correy.eimer@nkadd.org">correy.eimer@nkadd.org</a>                                                                              | Jane Meyers<br>502-764-2687<br><a href="mailto:jane.myers@ky.gov">jane.myers@ky.gov</a>                                                                                                                                                            |
| South Central                           | Allen, Barren, Butler, Edmonson, Hart, Logan, Metcalfe, Monroe, Simpson, Warre                                                                                                      | Bowling Green                                                                                     | Jessica Calvert<br>270-745-3903<br><a href="mailto:jessica@southcentralworkforce.com">jessica@southcentralworkforce.com</a>                                                     | Vernetta Douglas<br>502-764-2163<br><a href="mailto:vernetta.douglas@ky.gov">vernetta.douglas@ky.gov</a>                                                                                                                                           |
| TENCO                                   | Bath, Boyd, Bracken, Fleming, Greenup, Lewis, Mason, Montgomery, Robertson, Rowan                                                                                                   | Ashland and Morehead                                                                              | Brittany Layne<br>606-462-4603<br><a href="mailto:brittany.layne@ky.gov">brittany.layne@ky.gov</a>                                                                              | <b>Ashland</b><br>Cylenna Barker<br>502-764-2553<br><a href="mailto:cylenna.barker@ky.gov">cylenna.barker@ky.gov</a><br><b>Morehead</b><br>Tonia Prewitt<br>502-764-2551<br><a href="mailto:tonia.prewitt@ky.gov">tonia.prewitt@ky.gov</a>         |
| West Kentucky                           | Ballard, Caldwell, Calloway, Carlisle, Christian, Crittenden, Fulton, Graves, Hickman, Hopkins, Livingston, Lyon, Marshall, McCracken, Muhlenberg, Todd, Trigg                      | Hopkinsville and Paducah                                                                          | Becki Wells<br>Pennyrile Area Development<br>District Office, 300 Hammond Drive,<br>Hopkinsville.<br>270-498-4187<br><a href="mailto:becki.wells@ky.gov">becki.wells@ky.gov</a> | <b>Hopkinsville</b><br>Charles Eaves<br>502-764-1376<br><a href="mailto:charles.eaves@ky.gov">charles.eaves@ky.gov</a><br><b>Paducah</b><br>Andrea Bean<br>502-764-1527<br><a href="mailto:andrea.bean@ky.gov">andrea.bean@ky.gov</a>              |
| Department of Workforce Development     |                                                                                                                                                                                     | Michelle DeJohn 502-782-3252 • <a href="mailto:michelle.dejohn@ky.gov">michelle.dejohn@ky.gov</a> |                                                                                                                                                                                 |                                                                                                                                                                                                                                                    |