

# What Is the Public Workforce System?

Kentucky's public workforce system connects talent with opportunity by linking employers, employees and job seekers across the state to build skills, careers and a stronger economy.



## Who We Are

We're a partnership of state agencies, local workforce boards and community organizations offering free services to employers and job seekers. Whether you're searching for a job, advancing your career, or growing your business, we're here to help.

## What We Do



### Recruitment Support

We connect employers with qualified candidates.



### Training & Career Pathways

We assist with building skills to meet Kentucky's workforce needs.



### Retention Services

We assist in employee growth through training and apprenticeships.



### Barrier Reduction

We help people overcome challenges like transportation, child care and accessibility.

## How It Works

### Kentucky Career Center

The Kentucky Career Center (KCC) is the gateway to the state's public workforce system. With 80+ certified locations statewide, KCC connects employers and job seekers to a network of partner agencies that offer specialized programs, services and support.

### Partner Agencies

- Career Development Office
- Office of Adult Education
- Office of Vocational Rehabilitation
- Office of Industry & Apprenticeship Services
- Local Workforce Innovation Boards
- Everybody Counts
- Other community partners and agencies

# Career Development Office



## Comprehensive Career Centers Statewide

We operate 13 comprehensive career centers statewide that help job seekers find lasting employment, connect individuals to education and training opportunities and support employers in finding skilled, qualified workers.

## Our Programs

### Job Matching Services

- Connect job seekers with employers looking to hire
- Job seekers receive career services, job search help, referrals and placement assistance
- Employers can post jobs and find qualified applicants

### Unemployment Support

- Supports individuals receiving unemployment benefits
- Helps with reemployment plans, career information and enrollment in services to get back to work

### Veterans Services

- Provides dedicated staff to help veterans and eligible individuals with significant barriers find careers and training
- Connects employers with job seeking veterans

### Seasonal Farm Work

- Authorizes temporary workers (H-2A) to enter the U.S. when not enough local workers are available for seasonal agricultural jobs

## Support for Job Seekers and Employers

Whether you're a job seeker or an employer, the CDO team is ready to assist you—visit [kcc.ky.gov](https://kcc.ky.gov) to find the location nearest you.

## Office of Vocational Rehabilitation Benefits for **Kentucky Employers**



### **Workforce Facts**

Kentucky has among the highest rate of people with disabilities in the nation and among the lowest rate of people with disabilities who are employed.

Workers with disabilities who receive accommodations match non-disabled workers in:

- Productivity
- Attendance
- Reliability
- Overall effectiveness

### **Benefits of Hiring People with Disabilities**

- Reduces reliance on governmental supports and contributes to the economy.
- Lessens utilization of healthcare and promotes better overall health.
- Provides financial support for the individual and their families.
- Improves quality of life by building self-confidence, self-reliance and social support.
- Provides opportunities for re-training, advancement, retirement contributions and travel.

### **Employer Services Branch**

We assist businesses in hiring, developing and keeping valued employees and support businesses with placement and retention of individuals with disabilities in the workforce.

These services include:

#### **Recruitment & Hiring**

- Pre-screening applicants based on essential job functions
- On-the-job training and internships

#### **Workplace Support**

- Onsite job trainer and support services
- Job restructuring and worksite adjustments
- Assistive technology and specialized equipment

#### **Accessibility:**

- Accessibility checklists
- Worksite accessibility surveys

#### **Additional Resources**

- Staff development
- Financial incentives information
- Follow-up services

To learn more, visit [KCC.KY.GOV](https://www.kcc.ky.gov)

## Adult Ed Solutions for **Kentucky Employers**



### **About Us**

We are committed to empowering Kentucky businesses to reach their maximum potential. With a team of experienced professionals, we provide **customized education** and **training services** designed to help employers navigate challenges and capitalize on opportunities.

### **Our Mission**

Our mission is to work with Kentuckians to improve their quality of life through education, training and employment so they can take care of themselves and their families and help their communities and the state's economies expand and thrive.

### **Employer Benefits**

- Enhanced productivity & efficiency
- Increased employee retention
- Improved safety and workplace communication
- Higher employee engagement and morale

### **Services**

#### **Workplace Readiness**

We assist in developing skills in communication, teamwork and critical thinking.

#### **Digital Literacy Training**

We assist in optimizing and enhancing technology skills.

#### **English Language Learning**

We offer English language and civics education for non-native speakers.

#### **GED Preparation and Testing**

We offer in-depth GED test preparation and free GED test fees for eligible Kentuckians.

#### **Customized Training Solutions**

We offer job-specific literacy and skills training.

#### **Soft Skills Development**

We assist in improving delivery of customer service, conflict resolution and more.

Check out  
our services.



**KYAE.KY.GOV**

# Workforce Talent Project Team

You aren't doing this work alone.

We're here to help employers hire, develop and retain top talent – connecting the right people, programs, and partnerships to unlock tailored workforce strategies for your business.



## Services

- **Free, full-service** business support for employer's workforce needs
- Provide **easy access** to workforce analysis and strategy for Kentucky's businesses
- Address **attraction and recruitment** challenges with an industry-focused, data-informed approach
- Support with **workforce selection and onboarding** solutions
- **Create a business structure** that delivers results for employers and career seekers

## Benefits

- **Customize workforce strategies** aligned to industry demands at no cost
- **Foster employer relationships** and maintain strong ties to address workforce needs
- Create a **business structure** that delivers results for employers and career seekers
- Improve **communication and confidence** among workforce partners
- Access to Kentucky's proven **speed-to-market advantage** that gets you operational faster

Scan the QR code and  
connect with us today.



**KYWORKS.KY.GOV**

**502-564-5920 or [workforce@ky.gov](mailto:workforce@ky.gov)**

*Your personalized workforce service is just one call away!*

## Office of Industry and Apprenticeship Services



### Services

- **Registered Apprenticeships (RA)** and on-the-job training opportunities are available.
- Companies can get up to \$9,600 in **valuable financial incentives** including work opportunity tax credits (WOTC), deep training discounts and grants.
- Receive **rapid response and layoff support** to assist employees during transitions and to minimize business disruptions for workers and the community
- Kentucky Fair Chance Bonding is available to employers and applicants **at no cost to protect your business.**

### Benefits

- **Apprenticeship Workforce Consultants** provide no-cost guidance, program development, recruitment, training and workforce solutions for over 1500 occupations.
- **91% of apprentices** remain employed after completing their programs and 87% of Kentucky apprentices are employed and in the same industry.
- Registered apprenticeships show a \$1.44 return on every dollar invested.

Scan the QR code to  
connect with us today.

Let's make hiring easier.



**KYWORKS.KY.GOV or APPRENTICESHIP@KY.GOV**

**502-564-5920**

*Your personalized workforce service is just one call away!*



# Kentucky Employers



## What We Do

- **Free promotion** of your business to over 12,000 students graduating high school each year
- **Save you time on recruiting** entry-level talent from local high schools
- Provide **direct access to entry-level talent** during the school year and upon graduation
- Ensure new hires enter the workplace **equipped for long-term success**
- Improve employee **retention** and **productivity**

## Why Partner with Everybody Counts?

Our **services are free** with no direct cost to employers.

Everybody Counts equips high school juniors and seniors with career pathways and skills to thrive when they enter Kentucky's workforce.

Employers can have confidence that new hires have developed essential skills outside of their academic courses.

Everybody Counts enhances workplace readiness, work-based learning, money management and time management.

Visit [everybodycounts.ky.gov](http://everybodycounts.ky.gov) or email us at [everybodycounts@ky.gov](mailto:everybodycounts@ky.gov) to learn more.